

CLMS2PC Outdated Version

Message reads.

Unsupported version detected, please uninstall the current version.

Would you like to view knowledgebase article for more information?

Method 1

1. Click Yes to open KB article
2. Perform a un-install of CLMS2PC by following these steps outlined in this document.

[Uninstall-CLMS2PC-Application](#)

3. Reboot your computer then perform an **installation of the CLMS2PC application only** click the link below to open the article and follow it's instructions

<https://bpoelks.zendesk.com/hc/en-us/articles/207321517>

Method 2

Perform this method if a partial un-install (Method1) does not work.

1. Perform a un-install of CLMS2PC by following these steps outlined in this document.

[Uninstall-CLMS2PC-Application](#)

2. Then perform an un-install of the CLMS2 database

<https://bpoelks.zendesk.com/hc/en-us/articles/207243947-Uninstall-of-the-CLMS2PC-database>

3. After rebooting your computer perform a full install or the default install of CLMS2PC and it's database.

<https://bpoelks.zendesk.com/hc/en-us/articles/206540058-Installing-CLMS2PC->