

Removing the Old CLMS2PC 2018 version and Its Database.

(DO NOT Follow these un-install Procedures Unless you are sure your system is a 64bit Windows 10 or 11 Operating System CLMS2PC 2018 is available till Oct 1st 2023 however the CLMS2PC 2018 Setup can no longer be downloaded or re-installed on a system that has attempted the CLMS2PC 2023 Setup)

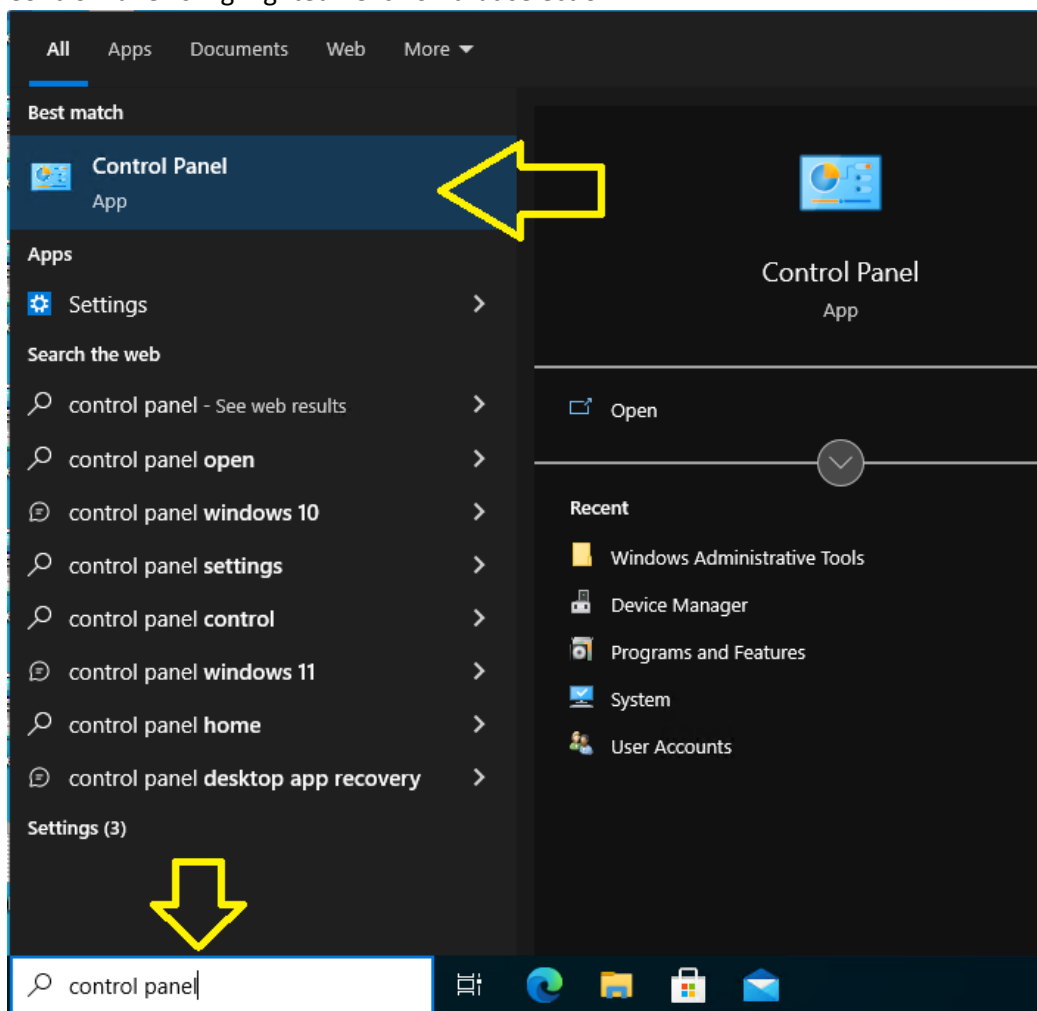
Uninstalling CLMS2PC 2018 (Preparing for the new CLMS2PC 2023 Installation)

Prerequisite of installing CLMS2PC 2023 is that you un-install the following using the **Add or Remove programs feature of Windows, un-install the old CLMS2PC 2018 Application, CLMS2PC Application Base and Microsoft SQL Server 2014 (64-bit)**. The new CLMS2PC 2023 Setup will not install properly without these applications being removed prior to running the Clms2Setup2023 setup.

These instructions will work the same on both **Windows 11** and **Windows 10** 64bit operating systems.

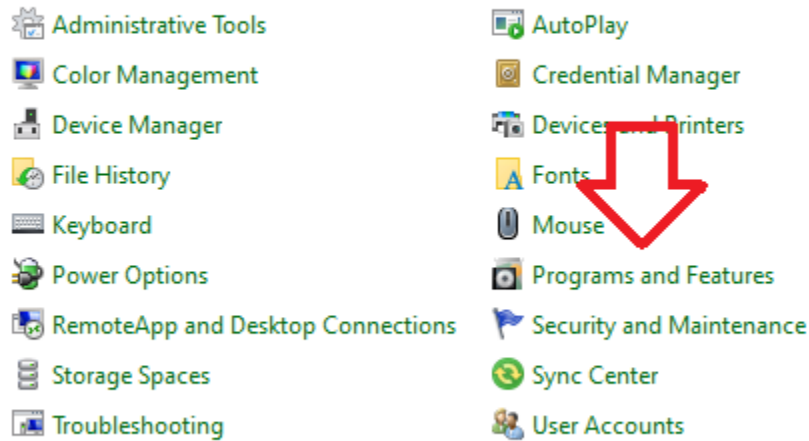
Application uninstall.

1. Open the windows control panel by typing “Control Panel” in the windows search bar press the return key once Control Panel is highlighted. Click on that selection

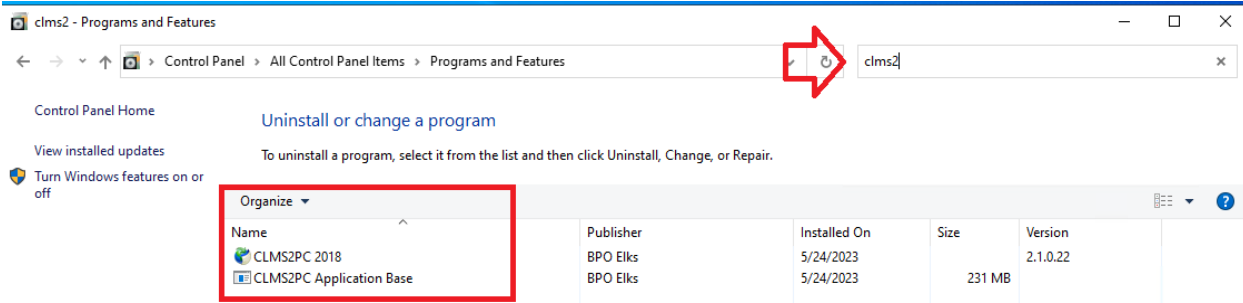


2. Select **Programs and Features** from the list of settings.

[Adjust your computer's settings](#)



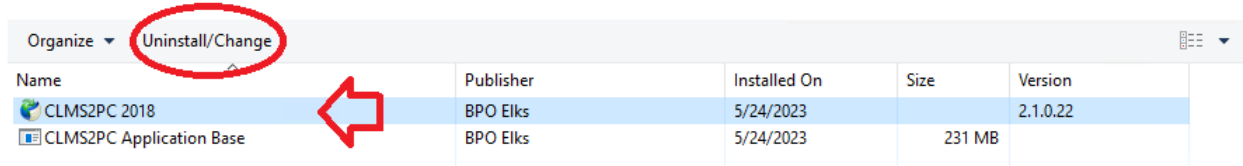
3. In the **Search Programs and Features** window type **clms2** in the “**Search Programs and Features**” box



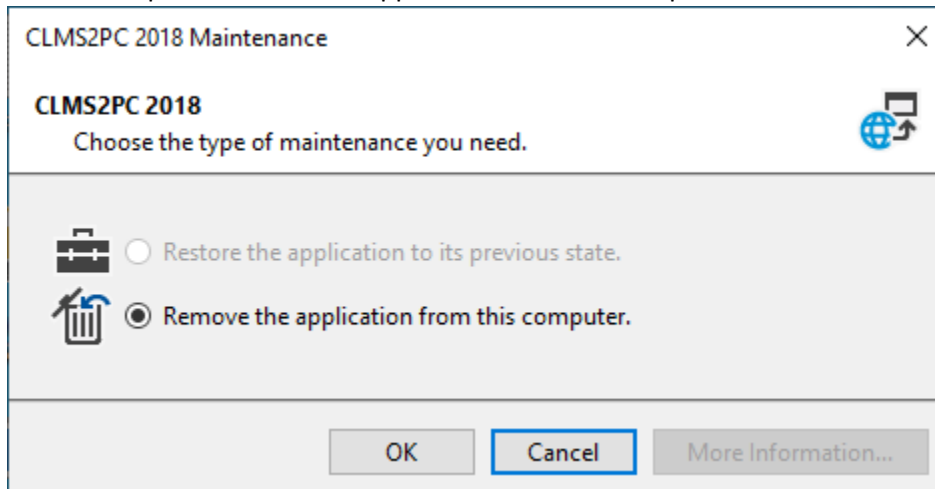
4. “**Un-install**” button to remove CLMS2PC 2018

[Uninstall or change a program](#)

To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.



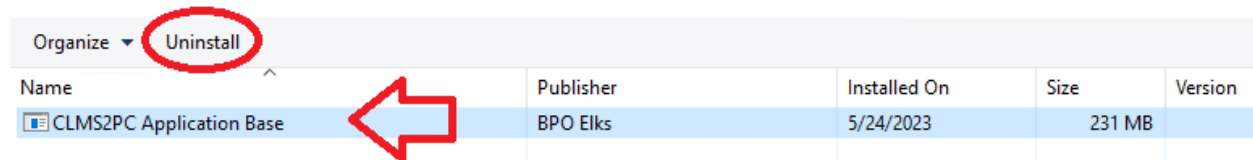
5. Select the option Remove the application from this computer and click OK



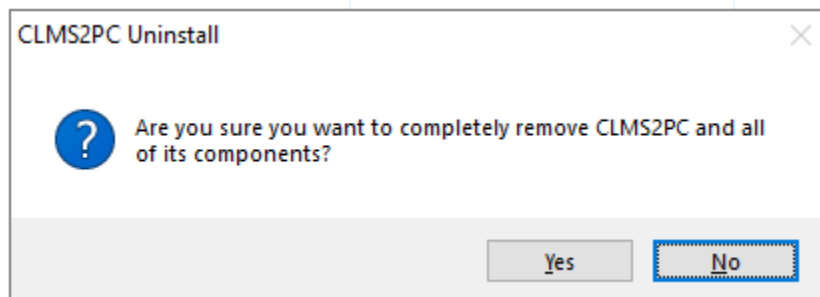
6. Next Select and **“Un-install”** button to remove the CLMS2PC Application Base

[Uninstall or change a program](#)

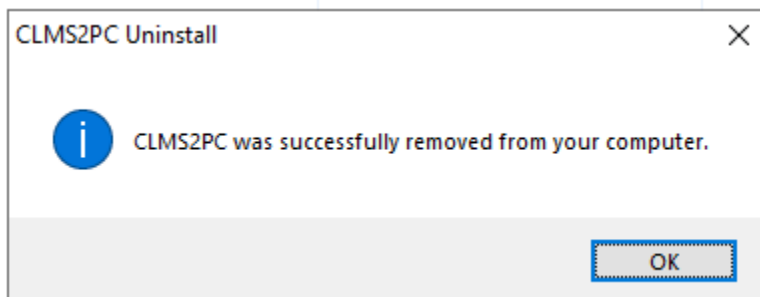
To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.



7. Select the **“Yes”** button to proceed with the Uninstall.



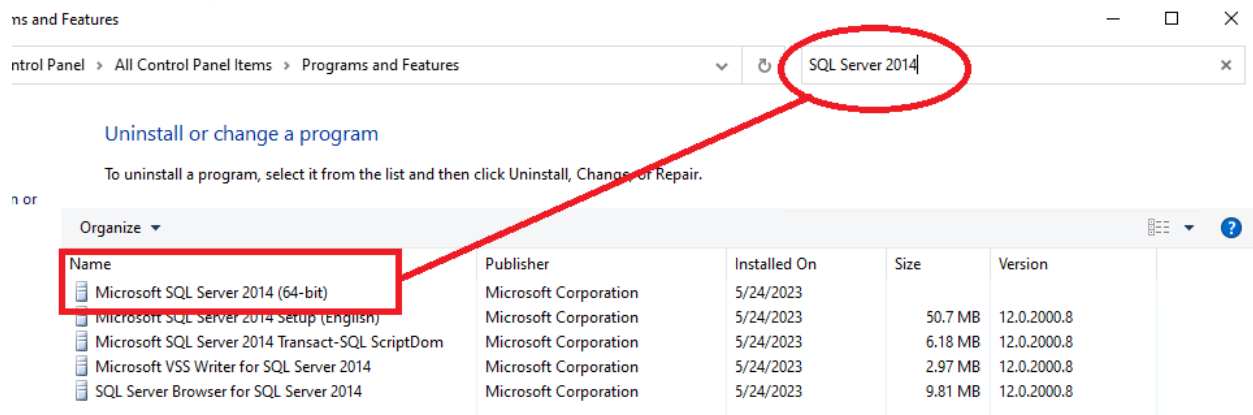
8. Click OK to complete removal of the application.



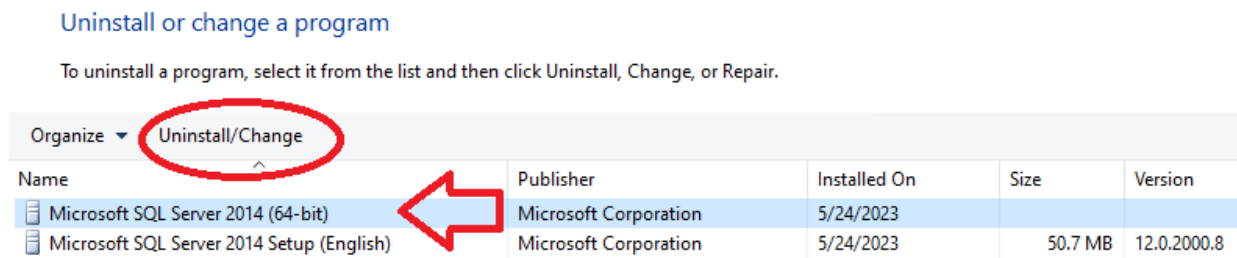
9. Proceed to the Database Removal Instructions on next page.

Uninstall SQL 2014 (CLMS2 Instance)

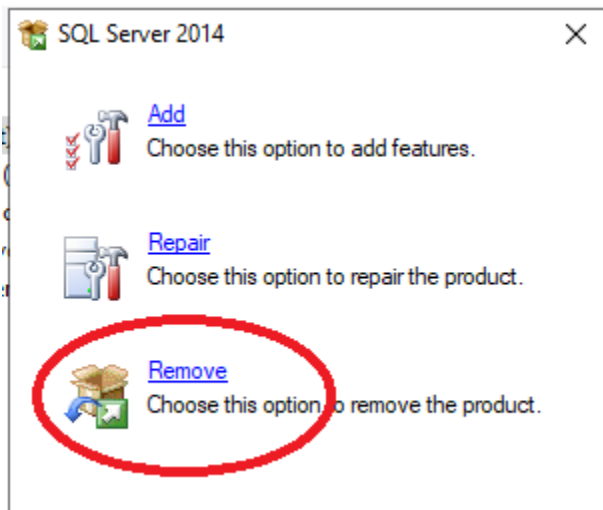
1. Change the text in the “**Search Programs and Features**” box to “**SQL Server 2014**”, select the program “Microsoft SQL Server 2014 (64-bit)” so that it’s highlighted



2. Click the “**Uninstall/Change**” button.



3. Select the Remove link.



4. Select the “CLMS2” Instance from the drop down if not already selected by default. Click the “Next” button.

The screenshot shows the 'Remove SQL Server 2014' wizard at the 'Select Instance' step. The left sidebar contains a list of steps: Global Rules, Select Instance (highlighted), Select Features, Feature Rules, Ready to Remove, Removal Progress, and Complete. The main area has a heading 'Select Instance' and a sub-heading 'Specify the instance of SQL Server to modify.' Below this, there is a text box with instructions: 'Select the instance of SQL Server to remove. To remove Management Tools and shared features only, select "Remove shared features only" and then click next.' A dropdown menu labeled 'Instance to remove features from:' is set to 'CLMS2', which is circled in red. Below the dropdown is a table titled 'Installed instances:' with the following data:

Instance Name	Instance ID	Features	Edition	Version
CLMS2	MSSQL12.CLMS2	SQLEngine	Express	12.0.2000.8

At the bottom right, a red arrow points to the 'Next >' button. Other buttons at the bottom include '< Back', 'Cancel', and 'Help'.

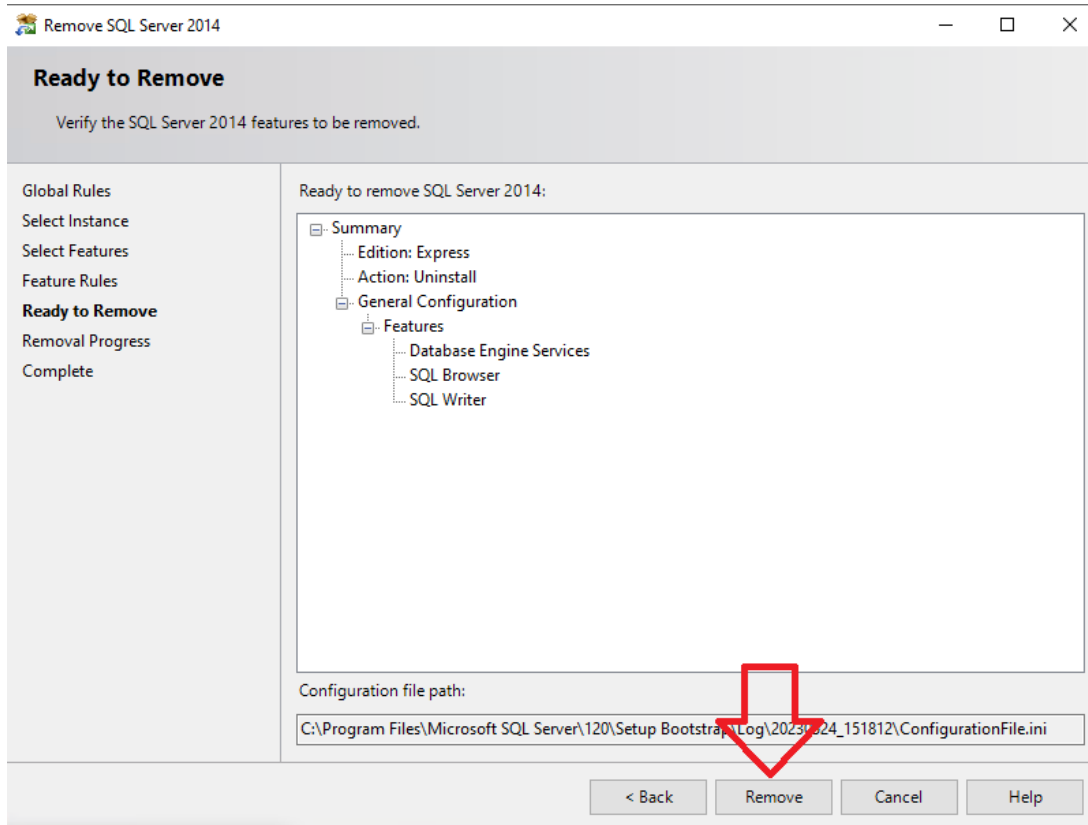
5. Click the “Select All” button and click the Next button.

The screenshot shows the 'Remove SQL Server 2014' wizard at the 'Select Features' step. The left sidebar contains a list of steps: Global Rules, Select Instance, Select Features (highlighted), Feature Rules, Ready to Remove, Removal Progress, and Complete. The main area has a heading 'Select Features' and a sub-heading 'The SQL Server features on this computer are shown below. To remove a feature, select the checkbox next to the feature name.' Below this, there is a table with two columns: 'Features:' and 'Description:'. The 'Features:' column contains the following items:

- CLMS2
 - ☒ Database Engine Services
- Shared Features
 - ☒ SQL Client Connectivity SDK
- Redistributable Features

At the bottom left, the 'Select All' button is circled in red. A red arrow points to the 'Next >' button. Other buttons at the bottom include '< Back', 'Cancel', and 'Help'.

6. Click the **“Remove”** button. This process will take some time.



7. You should see this Complete window you may click the **“Close”** button to complete. it is recommended you reboot your computer after.

